

Dear Parents/Carers

Please see the message update below from ISS, our food supplier.

Please note we will communicate any sudden changes in the menu due to supply issues as soon as we can.

Thank you for your continued support.

Yours faithfully



Mrs Hadfield
Principal

ISS Customer Update: Supply Challenges

We are getting in touch to update you on the ongoing issues we are experiencing with sourcing certain products and ingredients. You will likely have seen articles in the news recently highlighting the issues that well-known fast food chains have been facing in sourcing several key product lines (McDonalds, Nando's, KFC, etc.). These same challenges are affecting the wider food services sector and those wholesalers that supply it, as well as food retailers right across the UK.

It is likely that the next few months will continue to be unstable until suppliers' capacity to deliver stock matches and overtakes customer demand. As a result, there may be some variations to recipes, menus and packaging, where we have had to source alternatives. We will continue to do everything we can to provide high quality services which are as close to the agreed menus as possible, consulting you regularly whilst we navigate these challenges.

These are extraordinary times, and challenges facing our industry, our supplier partners and the entire food supply chain are exceptional. We will be monitoring the situation closely and will continue to update you as and when we have any further information.

Thank you for your continued support and co-operation.

Yours sincerely,
Steve Kemp
Sector Director
ISS Food Services – Schools